

Justin Phelps

System Administrator

justin@onitato.com

Summary

Dedicated Linux system administrator with 6 years of experience in a production environment. Enjoys system automation and unique challenges. Experienced in system and network planning, VOIP phone systems, virtual machines, disaster planning, customer service, and documenting procedures and policies.

Specialties

system planning and design; open source software; consulting; system design and implementation; security concerns; teamwork; user support; HIPAA

Experience

IT Director at Eye Center of North Florida

September 2008 - Present (3 years 1 month)

Linux and Windows server administration, including updates, maintenance, and disaster planning. Implemented a Help Desk and Documentation system, and implemented procedures related to the department.

Deployed Nagios based network monitoring.

Redesigned practice website with a focus on usability and SEO.

Deployed budget minded solutions, such as a NAS network for backups.

Replaced aging phone system with Asterisk/FreePBX solution.

Consolidated aging hardware using new hardware and VMWare and KVM.

Workstation deployment automation using the Fog Project.

Configuration and maintenance of MySQL and Postgres databases.

Owner and Founder at Onitato Computer Services

January 2004 - Present (7 years 9 months)

Provides computer and consulting services to local small businesses.

Web development and custom programming projects.

Security system installation and remote management.

Domain and network planning, implementation, and maintenance.

Web and Information Systems Specialist at Florida Association of Insurance Agents

2005 - September 2008 (3 years)

Server and workstation management, including updates, disaster planning, and hardware upgrades.

Re-cabled the building, and participated in Active Directory upgrades.
Instituted roaming profiles and folder redirection, as well as group policy management.
Converted Florida Insurance Reference Manual from PDF to HTML for a custom content management system.

4 recommendations available upon request

Consultant at Blazing Packets, Inc

2004 - 2005 (1 year)

Created PHP/MySQL based online bookstore.

Installed video security system with remote monitoring.

Trained end users on several products and general computer use.

Performed small business system administration, including backups, updates, and capacity planning.

Managed client requests and time management.

Certifications

Red Hat Certified System Administrator (RHCSA)

Red Hat, Inc. License 111-070-470 April 2011

Red Hat Certified Engineer (RHCE)

Red Hat, Inc. License 111-070-470 April 2011

Digium-Certified Asterisk Professional (dCAP)

Digium, Inc. March 2009

Certified Customer Service Representative

Florida Association of Insurance Agents January 2008

Education

Tallahassee Community College

2006 - 2007

Starr's Mill High School

High School Diploma, 2003 - 2004

Activities and Societies: JROTC

Justin Phelps

System Administrator

justin@onitato.com



4 people have recommended Justin

"Justin is a very bright young man and has a great future ahead of him. He was definitely an asset when he worked here at FAIA, but we knew he was destined for greater things! He is a very hard and dedicated worker, and would be an asset to any organization."

— **Paul Peeples, V.P., FAIA**, managed Justin indirectly at Florida Association of Insurance Agents

"Justin was in the IT department and was a terrific help to me in keeping my own computer working. I am a high end user and he helped my Outlook and other systems to keep up with me! Best of all, he always did it with a smile!"

— **Lisa Hiser Harrington, CPCU, CAE, Vice President of Education, Florida Association of Insurance Agents**, managed Justin indirectly at Florida Association of Insurance Agents

"During Justin's tenure at FAIA, he proved himself to be exceptionally bright, resourceful and hardworking. He was a selfless and loyal team player with a remarkable aptitude to learn new technologies and implement them in the workplace with cost efficiencies in mind. I would gladly give him my highest possible recommendation without reservation. He would be a great asset to any organization and anyone who worked with him at FAIA could attest to that fact. Do not hesitate to contact me if you have any further questions."

— **Brian Leibow, IS Administrator, FAIA**, managed Justin at Florida Association of Insurance Agents

"Justin is an innovative thinker and a great worker. I always found him to respond promptly when called upon and dedicated in his profession. Justin was a leader in his group and participated in outside organizations to further his knowledge and to help others learn from what he knew. He's a hard worker and gets the job done right."

— **Jay Williams, AAI, AIP, CIC, CRM, ACSR, Managing Director, FAIA Member Services, Inc.**, managed Justin indirectly at Florida Association of Insurance Agents

[Contact Justin on LinkedIn](#)